



April 30, 2008

Steven Levy, President
Sudler Property Management
875 N. Michigan Ave. #2600
Chicago, IL 60611

Re: Change to Sudler

Dear Steve:

It has now been about three months since our Association made the decision to "hire" Sudler as our property management company.

If I had to select one thing that stands out since our relationship started, is that you, your staff and your Company has lived up to all the promises that were made before the contracts were signed.

Thanks to your efforts, the transition from our previous property management company went about as smooth as we could expect. I also want to thank you for assigning Asa Sherwood as our Property Supervisor. He represents a very pleasant change from our previous supervisor.

One of the items that you promised before the change occurred is that you would find us a new manager, and you did. Kari Gilles has been an outstanding addition to our Association. She started at a time when we had several major projects outstanding; she came in and did the job. She has also shown an initiative to learn and use the systems that we had in place. We recently had to replace the cooling tower of the 39th floor by helicopter lift. The project involved evacuating the top two floors and sealing the front of the building on a Sunday afternoon. Thanks to Kari, the entire process went extremely well and amazingly, there were no complaints from the residents, only compliments.

Based on events to date, we look forward to a long association with Sudler Property Management.

Sincerely,

Gordon F. Weis, President

The Elm at Clark Condominium Association

Private Residences

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